

MISSED APPOINTMENT FEE (Physical Therapy Patients)-Your appointment times are reserved especially for you. Your attendance at these appointments is critical to your improvement. Missed appointments or appointments cancelled with less than 24 hour notice are subject to a \$25 fee. This fee must be paid before a new appointment is scheduled or services provided. This fee is not billable or payable by insurance. Patients with more than two missed appointments will be discharged from therapy and referred back to their referring provider. We understand that emergencies do occur and will make reasonable accommodations in those cases.